



## Northside Imports Inc.

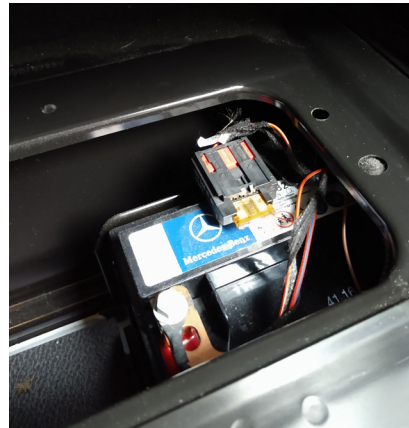
### **METRIS SAFETY RECALL #2020020028**

#### **REASONS FOR THE RECALL:**

Under the passenger seat frame of the Metris van is a steel box that acts as the mounting station for an auxiliary battery. If the van is equipped with the "ECO Start/Stop" feature (option code MJ8), battery part number 211 541 00 01 is mounted there. Upfitted vans that require more power, or a boosted charging system, may also have a larger AGM battery installed in this position.

Certain 2016-up vans were produced with a battery in this position but without a proper cover to shield the battery. Without a seat base cover, the opening can be exposed when the seat is moved forward. Any object containing conductive material could unintentionally contact the poles on the battery. If this were to happen it could result in a short circuit, increasing the risk of a fire.

- 1.) Remember recalls are performed for free, regardless of age or mileage of the vehicle.*
- 2.) Take a few minutes to check if there is a battery located under the passenger seat of your Metris that is exposed when the seat is moved forward.*
- 3.) If there is, make a call to any Mercedes-Benz Commercial Vehicle Service Department (where they service Sprinter and Metris vans) with the VIN ready. They will let you know if the vehicle is eligible to have the recall performed. Note: Your van may be eligible for recall even if you have not yet received the notice by mail.*



**Before recall was performed.**  
Passenger seat is moved forward showing the battery box. Note there is no cover.

**Before recall was performed.**  
Close up of battery (211 541 00 01).

**After recall was performed.**  
Sturdy foam cover is secured in place by four plastic rivets.

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|----|-----------------------|--------------|
| CA | San Diego             | 858.279.9900 |
| FL | Miami (Hialeah)       | 305.266.9687 |
| MA | Boston (Watertown)    | 617.612.7979 |
| IL | Chicago (Lincolnwood) | 847.674.5550 |

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|----|---|--|
| NJ | Edison<br>Hasbrouck Heights<br>Pennsauken   | 732.248.3160<br>201.426.9400<br>856.607.2501 |
| NY | Long Island (Melville)<br>Queens (Woodside) | 631.479.2466<br>718.274.3094                 |